

No. \_\_\_\_\_

**Warranty Card**

Carry-in repair service

Product name	<b>Home Beauty Device</b>	Product code	<b>EFM02</b>
Model name	<b>3D Beauty Lifting Eye Activator</b>		
Free repair warranty	Covered parts: Main body only	Period:	One year from the date of purchase
*Name of seller	Store name, address, and telephone number		
	<p>Attach any statement proving the date of purchase to this warranty card along with this warranty card.</p> <p style="font-size: 2em; text-align: center;">Sample</p>		

Submit a request to the store from which the device was purchased. \* Be sure to fill in or stamp the field denoted with an asterisk before presenting the customer with this warranty card.

This document should be construed as a promise to repair the device for free in accordance with the contents hereof.

If a malfunction or defect occurs during the free-repair warranty period stipulated above, submit a repair request to the store from which the device was purchased by bringing and presenting the device and this document thereto.

- This document will not be valid if a prescribed field is left blank or if no receipt or statement proving the date of purchase and name of the store from which the device was purchased is presented.
- Retain this document carefully as it will not be reissued.

**<Provisions governing free repairs>**

- The device will be repaired free of charge by the store from which it was purchased if it malfunctions or fails under normal usage conditions in compliance with the User's Manual, labels attached to the device, and other advisory statements and instructions.
- If the device malfunctions or fails during the warranty period and you wish to have it repaired for free, submit a repair request to the store from which you purchased the device by presenting the device along with this warranty card.
- If you will be moving, please contact and consult with the store from which you purchased the device in advance.
- If the device was a gift and you are thus unable to submit a repair request to the store from which the device was purchased as stated in this document, please contact the Customer Helpdesk.
- Repairs will incur a charge in the following cases even prior to the expiration of the warranty period:
  - The device malfunctions, fails, or becomes damaged due to improper use or an improper attempt to repair or modify the device.
  - The device malfunctions or fails as a result of falling down or being dropped after purchase.
  - The device malfunctions or fails as a result of a fire, an earthquake, flood, or other natural disaster, pollution, or abnormal voltage.
  - The device malfunctions or fails due to an abnormality affecting another device (other than the main body) to which the device is connected.
  - The battery, a consumable part, accessory, or another component needs to be replaced.
  - The device malfunctions or fails due to its use for a non-general household purpose (for example, for an extended period of time in a commercial context).
  - The device malfunctions or fails in cases where it has been mounted on a vehicle or marine vessel.
  - The device malfunctions or fails as a result of being shipped, moved, or dropped after purchase.
  - No warranty card is presented.
  - The date of purchase or name of the store from which the device was purchased is not entered or stamped on the warranty card, or the wording on the warranty card has been altered.
- This warranty is only valid in Japan.

\* This document promises free repair under the specified period and conditions. Therefore, this warranty does not limit your legal rights. If you have any questions about repairs after the warranty period has expired, please contact the local distributor where you purchased the product.

\* A charge will be incurred by the customer for any repair due to wear and tear or replacement of any consumable parts.

## Retention period of performance parts for repairs

We will retain performance parts required for repair of this product for at least three years after manufacturing has ceased. Performance parts are the parts required to maintain the product.

## Handling of personal information

Refer to our website for detailed information regarding the handling of personal information (<https://www.effectimbeauty.com/en/privacy-policy/>).

## Purpose of use

Your personal information will be used to allow us to return to you the repaired items submitted to us for repair. Records may be retained to allow us to respond to inquiries and engage in subsequent safety inspection activities. These records will not be provided to a third party unless justifiable grounds exist to compel such a course of action.

Producer

**EFFECTIM Co., Ltd.**

7-5-5 Ginza, Chuo-ku, Tokyo  
104-0061, Japan

Customer Helpdesk 0120-81-2101



[www.effectimbeauty.com](http://www.effectimbeauty.com)

E F F E C T I M



To be retained  
Warranty card included

**User's Manual**

Home Beauty Device

3D Beauty Lifting Eye Activator

EFM02

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Thank you for purchasing this EFFECTIM product.

- Please read this User's Manual carefully for information on how to use the device properly and safely.
- After reading the contents hereof, be sure to keep this User's Manual in an accessible location.
- Be sure to include this User's Manual if you are transferring ownership of the device to another person.




# Safety Precautions

- Read these Safety Precautions carefully before using the device in order to use it correctly.
- Use the device sensibly in accordance with the prescribed steps.
- Immediately discontinue use and arrange to have the device repaired if any abnormality occurs.
- Do not use the device in a defective state, as doing so could cause physical harm to the user.
- The precautions listed in the User's Manual are very important. For your safety, please follow them carefully.
- Precautions are classified as DANGER, WARNING, or ATTENTION in order to clearly specify the level of danger and possible injury or damage that may occur if the device is misused.

## ● Classifications of Precautions

 <b>DANGER</b>	Improper use of this device poses a severe and likely risk of death or serious injury.
 <b>WARNING</b>	Improper use of this device may pose a risk of death or serious injury.
 <b>ATTENTION</b>	Improper use of this device may result in injury or property damage*. * "Property damage" refers to expanded damage affecting a dwelling, household belongings, or domestic animals and pets.

## ● Symbols

	This symbol shows you what you must not do.
	This symbol shows you what you must do.
	This symbol shows you what you must be careful with.

## DANGER

### The following individuals should not use the device.

Failure to comply may cause electronic medical devices to malfunction.

- ◆ Individuals using electronic medical devices, including
  - pacemakers or other implanted electronic medical devices;
  - artificial heart-lung machines or other electronic life-support medical devices, and
  - electrocardiographs or other worn electronic medical devices.



Prohibition



## WARNING

### Do not use under the following conditions:

Failure to comply may cause an accident or other problems.

- If you are under a doctor's care
- If you are a child or adolescent
- If you have an acute disease
- If you have tuberculosis
- If you have a fever
- If you are suffering from hypertension
- If you have an infectious disease
- If you have a malignant tumor
- If you have a blood disease
- If you have a visceral disease
- Individuals with existing or suspected heart disease, or related disorders
- If you have a skin disease
- If you have an allergic constitution
- If you have atopic dermatitis
- If you have skin problems
- If you are severely fatigued
- If you have sensitive skin
- If your physical condition is unwell
- If you are under the influence of alcohol
- If you are pregnant, menstruating, or lactating
- Individuals with blood clots
- If you take medication that induces drowsiness
- If you have been diagnosed with loss of temperature sensation
- Individuals who are prohibited from exercising by doctors
- If you have unhealthy skin blemishes caused by physical irritation
- If you have skin irritation or redness caused by sunburn
- If you have capillary dilatation due to long-term use of steroid hormonal drugs or a liver disorder;
- If you had an eye or face operation;
- If you have diseases of the eyes or face, or you are under treatment for such diseases;
- If you have excessive myopia (-6D or higher).

### Do not use the device on the various areas indicated below or outside of specified areas.

Failure to comply may cause an accident or other problems.

- Cuts
- Sites where surgery (including plastic surgery) was performed
- Anywhere inside the mouth, around the pubic region, or any mucous membrane
- Sites where skin suffers from purulent inflammation
- Sites with itchiness or hot sensations
- Bulging moles
- Viral warts
- Adam's apple
- Eyeballs
- Acne
- Ears
- Eyelids or the area around the eyes (it can be used up to the boned part)
- Head
- Bone of the nose
- Above implants
- Areas with artistic makeup

If you are uncertain as to whether it is safe to use the device, consult a physician prior to use.

### Do not use anywhere on the body except for the face.

Failure to comply may cause an injury.

### Do not use the device for an overly long period (such as for commercial purposes).

Failure to comply may cause an accident, a failure of the device, or an injury.

### Do not use the device near a flammable substance (such as alcohol, thinner, benzene, nail polish remover, or spray).

Doing so may cause the device to explode or catch fire.

### Do not use the device for a long time over sites where the skin is thin or sites directly above bones.

Failure to comply may cause skin problems or physical ailments.



Prohibition



## WARNING

**Do not use continuously on the same area.**

**Be sure to move the device across the skin while using it. Do not use on areas that cannot be reached by the entire head surface.**

Failure to comply may cause burn injuries.

**Do not use or store the device in the following locations:**

- Dusty areas
- Outdoors or a location where there is exposure to direct sunlight
- A location where there are strong radio waves or magnetism
- A location where there is exposure to oil smoke or steam
- A location that may become hot, such as near a heating device (like a stove)
- A location with drastic temperature changes (for example, near an air conditioner or heater)

Failure to comply may lead to a fire, electric shock, malfunction, falling of the device, or other accidents.



**Prohibition**

**Do not damage, modify, bundle, or otherwise apply undue force to the AC adapter or USB cable.**

Failure to comply may cause the cable to break, resulting in a fire or electric shock.

**Do not wrap the USB cable around the device or AC adapter when storing the device.**

Placing a load on the USB cable may cause disconnection, electric shock, or a short circuit.

**Do not use if the AC adapter or USB cable is damaged, or if the wall socket is loose.**

Failure to comply may cause an electric shock, short circuit, fire, or failure of the device.

Contact your local distributor for advice on repairing the device.

**Do not pull the AC adapter or USB cable when moving or lifting the device.**

Failure to comply may cause an electric shock, short circuit, fire, or failure of the device.



**User restrictions**

**Use by unattended children or individuals with physical disabilities should be avoided. Do not use the device on individuals who are unable to express their will or who have reduced skin sensitivity. Minors should use the device only under the supervision of a guardian who has given their consent.**

Failure to comply may cause an accident or an injury.

**Keep the device and AC adapter away from children and do not allow them to use either. Do not allow children to play with the device.**

Failure to comply may cause an accident or an injury.



**Non-intended uses are prohibited.**

**Do not use the device for any purpose other than those stated in the User's Manual.**

Failure to comply may cause a failure of the device or an injury.



## WARNING



**Use is prohibited when an abnormal odor or excess heat is detected**

**If any problem occurs during use, including the presence of an abnormal odor or excess heat, stop using the device.**

Failure to comply may cause damage to the device or a fire.



**Dropping of the device is prohibited**

**Do not place or store the device in an unstable location. Do not place heavy items on the device, drop the device (especially during use), or otherwise subject the device to a strong force.**

Failure to comply may cause an injury or a failure of the device.



**Disassembly is prohibited**

**Do not disassemble, attempt to repair, or modify this device in any way.**

Failure to comply may cause a fire, electric shock or an injury.

Contact your local distributor for advice on repairing the device.



**Overloading of an electric circuit is prohibited.**

**Use the AC adapter and USB cable included with this product. Plug the AC adapter directly into a wall power outlet and do not overload the electric circuit.**

Failure to comply may cause an electric shock, short circuit, or fire.



**Exposure to water is prohibited**

**Do not use or store the device in the bathroom or near a bathtub, shower, sink, or other vessels filled with water. Do not splash water on the device or immerse it in water.**

Failure to comply may cause an electric shock, short circuit, fire, or failure of the device.

**Do not wet, wash, or immerse the AC adapter or USB charging cable in water.**

Failure to comply may cause an electric shock, short circuit, fire, or failure of the device.



**Combustion warning**

**Do not place the device near fire or flames, and do not dispose of the device in a fire. Do not use, charge, or store in a high-temperature area or if the device is hot.**

The device features a built-in rechargeable battery.

Failure to comply may cause generation of heat, a fire, or explosion.

**Be sure to check the plug configuration and the voltage of the power outlet before use.**

Failure to comply may cause generation of heat, a fire, or a malfunction of the device.



## WARNING



### Explosion

**Do not put the device into a microwave or pressure vessel.**

Failure to comply may cause generation of heat, a fire, or explosion.

**If water or foreign matter gets into the device, immediately discontinue use and request for an inspection.**

Failure to comply may lead to a fire or electric shock.

**If the device is dropped or damaged, turn off the power immediately, pull out the plug, and request for a repair/inspection.**

Failure to comply may lead to a fire or electric shock.



### Mandatory Compliance

**Use only at 100-240 VAC to avoid a potential fire or electrical shock hazard (Free repair service is available only in Japan).**

**Make sure that the AC adapter and USB charging cable are fully inserted into an electrical outlet.**

Failure to comply may cause a fire, electric shock or other accident.

**Before charging the device, check to make sure the charging terminal is not wet.**

Failure to comply may cause an electric shock, short circuit, or fire.

**Stop using the device and turn it off when you feel an earthquake or hear a thunder..**

When charging, remove the USB charging cable from the device.



### Disconnecting the plug

**When unplugging the AC adapter or USB charging cable from the device or a power outlet, be sure to do so by gripping the plug.**

**Do not insert or disconnect the plug with wet hands.**

Failure to comply may cause an electric shock, short circuit, or fire.



### Disconnecting the AC adapter

**When the device is not in use or when cleaning the device, make sure to disconnect the AC adapter and USB charging cable from the outlet.**

Failure to comply may cause an electric shock, short circuit, or fire.

**In the unlikely event that an abnormality occurs, immediately unplug the AC adapter.**

Do not use the device if smoke, abnormal noises, or an odor is detected, or if it is otherwise operating in an abnormal state.



## ATTENTION

**Before use, check to make sure the electrode and treatment head are not cracked, deformed, or broken. Do not use the device if they are damaged or malfunctioning.**

Failure to comply may cause your skin to suffer an injury or other problems, or lead to worsening of existing conditions.

**Do not press the device strongly or use it intensively on a single spot.**

Pressing the device more strongly than necessary or using it intensively on a single spot may damage the skin.

**Do not contact the device with another beauty device or electronic appliance while the power is on. Do not use with other electronic products (electric blankets, bed sheets, "Kotatsu" foot warmers, etc.) at the same time.**

Failure to comply may cause an accident.



### Prohibition

**Do not overuse the device.**

**Only use once a day (for four minutes except during pauses).**

Failure to comply may cause skin problems.

**Do not use the device on pets.**

Failure to comply may cause an injury.

**Avoid contacting the treatment head with any other metal surfaces or objects.**

Failure to comply may cause generation of heat, a fire, malfunctions, or damage to the device.

**Do not wipe the device with solvents such as alcohol, thinner, benzene, nail polish remover, kerosene, chemicals, or polishing powder.**

Failure to comply may cause damage to the surface of the device.



### Outdoor use is prohibited

**Do not use the device outdoors.**

Doing so may cause a failure of the device.



### Mandatory Compliance

**Use only Level 1 upon first use and until you are accustomed to use.**

**Even if you do not feel any stimulation, make only small adjustments to the intensity level. Use the device at an intensity level that suits you.**

Make only small adjustments to the intensity level. Failure to comply may cause an accident or an injury.

**During treatment, carefully check that your skin is not showing any abnormalities. Discontinue use immediately if you start to feel pain or fatigue or if you see any skin reaction during use.**

Stop using the device immediately if the treatment does not agree with your skin. If symptoms continue the following day and beyond, consult a physician.



## ATTENTION

**Remove all metal accessories (watches, necklaces, rings, earrings, etc.) when using the device.**

Failure to comply may cause an accident or an injury.

**Make sure to remove makeup before using the device on your face.**

If you use the device over makeup, the foundation may cause dark staining of the skin.

**When you have not used the device for a long period of time, check to see that it is functioning normally before re-starting use.**

Failure to comply may cause an accident or a failure of the device.

**Reapply the dedicated eye cream during treatment to ensure that it is always present between the treatment head and the skin.**

If the level of dedicated eye cream is low, stimulation may decline, causing skin problems.



### Mandatory Compliance

**If you feel an unpleasant tingling on your skin, reduce the intensity level or move to another area. Alternatively, moisturize your skin with water or the dedicated eye cream before use.**

Failure to comply may cause skin damage.

**After each use, refer to After Treatment and remove the remaining sebum, dedicated eye cream, and other particles stuck to the device.**

Failure to comply may cause a failure of the device or skin problems.

**Carefully clean the parts of the device that come into contact with the skin every time you use it and keep the device clean at all times.**

Failure to comply may cause skin problems.

**If you feel that a contact lens has shifted while using the device, stop use immediately and remove the contact lens before use again.**

## When Using Outside of Japan



## WARNING



**Use only at 100-240 VAC to avoid a potential fire or electrical shock hazard (Free repair service is available only in Japan).**

### Mandatory Compliance

Failure to comply may cause a fire, electric shock, or a failure of the device.



### Combustion warning

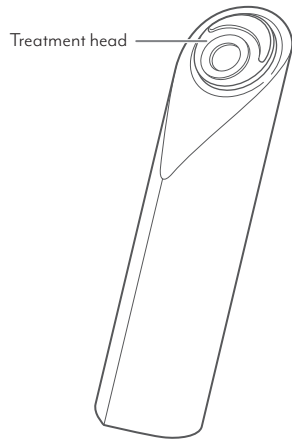
**Be sure to check the plug configuration and the voltage of the power outlet before use.**

Failure to comply may cause generation of heat, a fire, or a malfunction of the device.

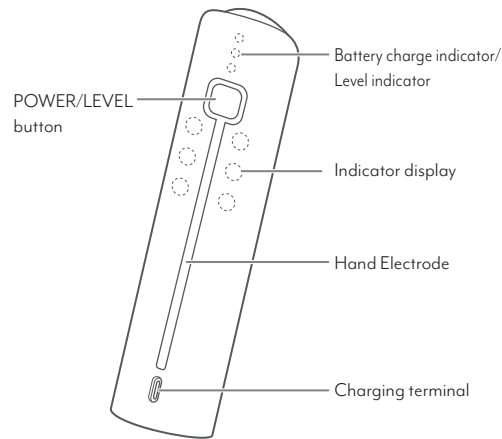
- The plug configuration and voltage may vary depending on the region and the type of accommodation. Always be sure to check for compatibility before using the device.
- For information about plug adapters, consult a travel agency or a consumer electronics retailer.

## ● Main Body

<Front>



<Rear>



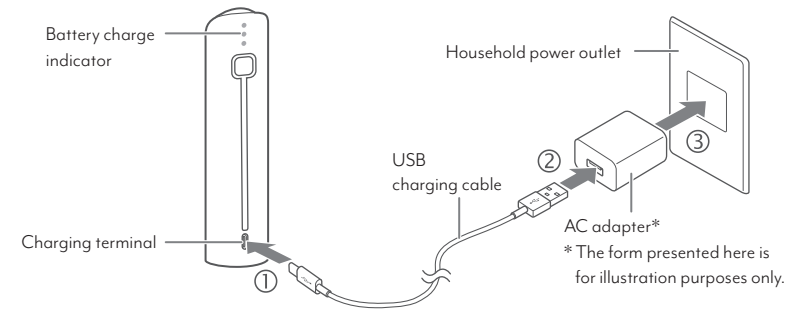
## ● Accessories

- AC adapter
- USB charging cable (USB Type-C™)
- User's Manual (warranty card included)

\* The design and specifications of the device and accessories are subject to change for improvements without prior notice.

## How to Charge

- Connect the device and USB charging cable as shown in the diagram to begin charging.

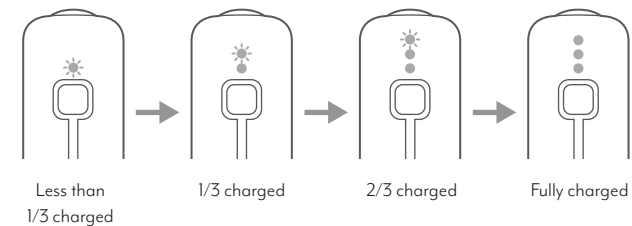


- \* If charging does not begin after about 10 seconds, check that the USB charging cable and the AC adapter are connected properly.
- \* Always use the dedicated AC adapter and USB charging cable.
- \* Make sure there is no water or dirt on the charging terminal before connecting.

## ● Charging Indicator

- While charging, the battery charging indicator will flash or be lit up as shown below.

- ☀ : Flashing
- : Solid lighting



## ● Estimated Charging Time

Charging time	Operating time
Approximately 3 hours	Approximately 40 minutes

\* The time indicated at left is the operating time immediately after a full charge of the battery when the device is used at an ambient temperature of around 25° C.

\* Operating time may vary depending on the operating level and/or operating environment.

\* The actual charging time will differ depending upon the remaining battery and the charging environment.

## Pre-testing on Skin

\* When using the device or the dedicated eye cream for the first time, always test for compatibility with your skin.

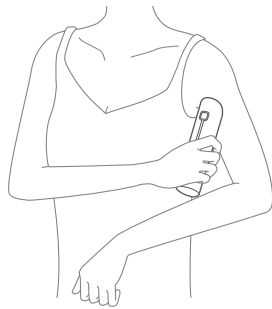
### 1 Clean your skin.

- Wash the inside of your wrist with soap and water and then wipe it dry with a towel.

### 2 Apply the dedicated eye cream to the inside of your wrist and use the device for about three minutes.

- Do not wet or rub the pre-testing site.

**If you experience any skin abnormality (redness or burning sensation) at the pre-testing site within 24 hours, stop using the device.**



## Functions

### ● Safety functions

- Temperature sensor

If the temperature of your skin or the treatment head becomes too high, the power will be turned off for safety (the treatment head flashes and beeps five times). When this happens, let the device rest for about 30 minutes.

- Motion sensor

Detects movement of the device and pauses output for safety reasons when the treatment head has been used on the same area continuously.

When movement of the device slows, the motion sensor may reduce the level of warmth.

### ● AUTOMATIC PAUSE/ AUTOMATIC OFF function

Approximately two minutes after the power is turned on, the device will beep and then pause (the treatment head will flash). Press the Power/Level button to resume operation. The device will automatically switch off approximately two minutes after it has been turned on.

The device will switch off approximately two minutes after it has been turned on even when it is paused.

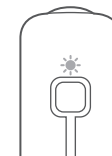
### ● Effect indicator

The indicator flashes to notify you that sufficient thermal energy has reached your skin. There are three levels of flashing to indicate the degree to which thermal energy has reached your skin. When it reaches the maximum, the device vibrates. It does not indicate when the device is not touching your skin or outputting thermal energy.

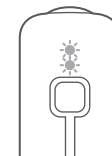
### ● Battery level indicator

When the power is turned on or off, the battery charge indicator flashes three times to inform you of the battery level.

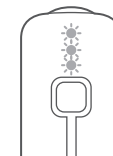
- ☀ : Flashing
- : Solid lighting



Battery level  
"Low"

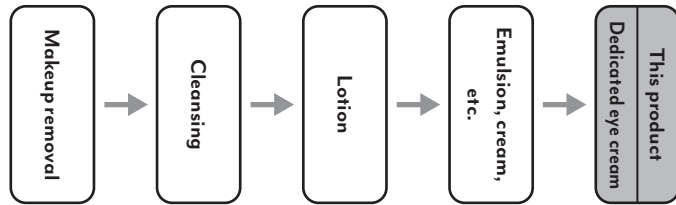


Battery level  
"Medium"



Battery level  
"High"

## Order of use



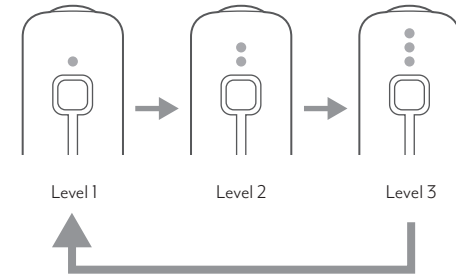
- Please use this product together with the dedicated eye cream.
- Usage guideline: Spread two small pearl-sized drops over the wide area around both eyelids and eyes.

## Precautions

- Be sure to move the device on your skin while using it. Using the device continuously on the same area may cause burns or other injuries.
- Do not use the device on the eyelids or the area around the eyes (it can be used up to the boned part).
- Do not look directly into the LED light.
- When holding the device, make sure that you are holding the hand electrode.
- The recommended ambient temperature is 15°C to 30°C.

## Treatment Method

- 1 Press the Power/Level button for approximately three seconds to turn on the power. After the battery level indication has appeared, select the level.
  - Select a proper level using the Power/Level button (from Level 1 to 3).



\* Use only Level 1 upon first use and until you are accustomed to use.

- 2 When holding the device, make sure that you are touching the hand electrode on the rear of the device.
- 3 Apply the treatment head to your skin and move the head over the area being treated (see page 15).
  - \* During use, make sure the treatment head is firmly touching the skin.
- 4 The device will automatically switch off after the set time has elapsed.
- 5 Care for the skin.
  - Blend any remaining eye cream around your eyes.
- 6 Wipe off any dirt or dedicated eye cream from the treatment head (see page 17).



## How to move the device

### Introduction

Recommended speed for moving the device: 2 cm/second


\* If the temperature feels too hot, move the head more quickly.

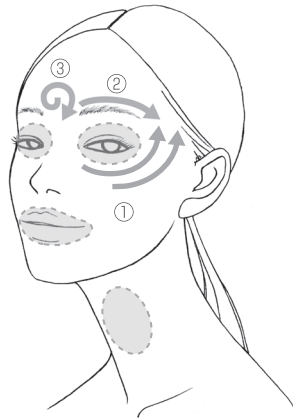
- Apply the device perpendicular to your skin and keep moving it so that the entire surface of the treatment head comes into contact with your skin.
- There are three output levels, but you may feel that the device is too hot on the highest level. Be sure to use Level 1 on the first use.
- Lower the level if you feel that the device is too hot.
- Do not apply the treatment head to the eyelids or around the eyes (can be used up to the boned part).

Move treatment head over the skin in the direction of arrows shown below.

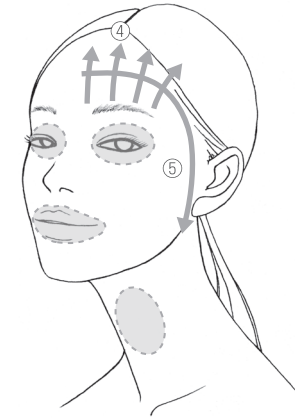
Repeat steps ① to ④ several times, and finally perform step ⑤.

Perform the treatment for two minutes on each side. Apply the dedicated serum separately, before turning on the power and during the pause.

 Parts where the device cannot be used: Eyelids, around the eyes (can be used up to the boned part)



- ① Move from the area below your eye toward the temple
- ② Move from your inner eyebrow toward the temple
- ③ Move above the forehead (between the eyebrows) in a circular motion



- ④ Lift from the lower part of the forehead to the hairline
- ⑤ Lastly, blend into the center of your forehead, temple, the front of ear, and below ear.

Please refer to the following for detailed usage.

<http://www.effectimbeauty.com/products/3d-beauty-lifting-eye-care/>



To keep the product clean, please be sure to clean it after each use.

## ● How to clean and store the product

- 1 Turn off the device.
- 2 To clean the treatment head, wipe it with a damp and well-wrung cloth to remove any dirt.
  - Refrain from using an alkali cleaning agent, alcohol, thinner, benzene, nail polish remover, or any other solvents.
  - Do not leave the device with dedicated eye cream on it.
  - This device is not waterproof. Do not wash it with water.
  - Check to make sure the charging terminal is clean.
- 3 Wipe off any dirt from areas other than the treatment head with a dry cloth.

## Storage

- If you will not be using the device for an extended period, clean the device before storing it.
- When the device is not in use, turn off the power and disconnect the AC adapter and USB charging cable from the device and wall outlet before storage.
- Avoid storing the device in high-temperature/high-humidity locations (such as near a stove or heater, or in a bathroom), locations where there is exposure to direct sunlight, or unstable locations. Store the device in a well-ventilated and clean area.
- Keep the device out of the reach of children.

## Maintenance and Inspections

- If you have not used the device for an extended period, be sure to inspect it carefully and check that the device works properly and safely before restarting use.
- If the device is malfunctioning, go to “Checklist for Possible Problems” (pages 18-19) and attempt to identify the problem before arranging to have the device repaired. If the problem persists, contact your local distributor or the Customer Helpdesk with a proof of purchase (see page 22).
- If the device malfunctions, appears damaged, or needs service, please contact your local distributor.

## Checklist for Possible Problems

Problem	Possible Causes	Solutions
The device does not turn on.	You did not press and hold down the Power/Level button long enough to turn it on.	Hold down the Power/Level button for approximately three seconds to turn on the device.
	Insufficient charging	Charge the battery.
The device only operates for a few minutes even after charging.	The battery has expired (the battery can be charged approximately 300 times).	Contact your local distributor or the Customer Helpdesk (see page 22). * Do not try to replace the device by yourself as this may cause a malfunction.
	You mistakenly pressed the Power/Level button.	Press the Power/Level button for approximately three seconds to turn on the device again.
	The device is set to shut off automatically.	Press the Power/Level button (see page 14).
The device does not start charging. ( charge indicator does not flash. )	The AC adapter is not plugged into the wall socket.	Connect the AC adapter to a wall outlet.
	The USB charging cable is not inserted into the device or AC adapter.	Insert the USB charging cable properly (see page 10).
	The dedicated AC adapter is not being used.	If you charge the device from a PC or similar device, it may not be charged due to insufficient power. Always use the dedicated AC adapter.
The device is too warm.	The device was used continuously.	Turn off and wait at least one hour before using again.

Problem	Possible Causes	Solutions
I feel too much heat/electrical stimulation	→ The level setting is too high.	→ Lower the level by pressing the Power/Level button.
	→ The entire surface of treatment head is not touching skin.	→ Apply the entire surface of treatment head to the skin.
	→ You have been using the treatment head on your skin for a long time.	→ Be sure to move the device while using it.
	→ You are moving the device too slowly on the skin.	→ Move the device a little more quickly.
I cannot feel any heat/electrical stimulation	→ The level setting is too low.	→ Raise the level by pressing the Power/Level button.
	→ Your skin is dry.	→ Apply the dedicated eye cream to your skin.
	→ The device has gone into AUTOMATIC OFF mode.	→ Turn on the power.
	→ You are moving the device too quickly.	→ Please move the device a little more slowly.

## Frequently Asked Questions

Q	A
<b>Can I use it in the morning before I put on my makeup?</b>	Yes. Please use with the dedicated eye cream.
<b>Will it damage my skin if I use it every day?</b>	No, but only use it once a day (for four minutes except during pauses). *The above information is a guide only. Please observe your skin condition and use the device accordingly.
<b>How much dedicated eye cream should I use?</b>	Spread two small pearl-sized drops over the wide area around both eyelids and eyes. We recommend adding more dedicated serum if it feels like there is not enough.
<b>I can't move the device smoothly on my skin.</b>	<ul style="list-style-type: none"> <li>Depending on the condition of your skin, it may be difficult to move the device if you have used too little dedicated eye cream at first.</li> <li>Please move the device slowly without forcing it.</li> </ul>
<b>My skin flushes after use.</b>	This is due to the heating effect of the device. If it bothers you, use water or a cold pack to cool your skin down. When using a cold pack, wrap it with a towel so that it does not come into direct contact with your skin.
<b>Small pieces of dead skin appear on my skin after use.</b>	This can be caused by dryness. Apply emulsion with a cotton pad to remove the dead skin and make your skin smooth.
<b>Why do I feel a tingly sensation on my face and hands?</b>	This is caused by the electrical stimulation of the device. It can be adjusted using the Power/Level button. Use the device at a strength that feels comfortable for you. Use only Level I upon first use and until you are accustomed to use.
<b>Are the higher levels more effective?</b>	It is important that the level suitable for your skin condition. If you feel irritation such as hot sensations or stinging, lower the level.

Q	A
<b>Can I use the device after shaving?</b>	Some razors or shavers may leave your skin slightly damaged, so we recommend waiting at least one day before using the device.
<b>I feel that the loose skin on my face is looser when I move the device.</b>	Move the device gently without pressing too hard.
<b>Should I use my normal eye cream after cleaning with the device, too?</b>	Use instead of your normal eye cream. If you like a richer feeling, apply it again.
<b>Can I use the device in the bathroom?</b>	This device is not waterproof. Do not use the device in the bathroom.
<b>The battery life has shortened even after I charge the device.</b>	The battery may be at the end of its useful life (approximately 300 charges). The rechargeable battery is a consumable item (not covered by the product warranty). If you need a battery replacement, contact the Customer Helpdesk (see page 22).
<b>How should I dispose of the product?</b>	Follow your local government rules for proper disposal of the product. This product uses a lithium ion battery.

## After-sales Service

### ● Rechargeable battery

- The rechargeable battery is a consumable item (not covered by the product warranty).
- If the battery only powers the device for an extremely short period after charging, it may be at the end of its useful life. With typical use, the battery can be charged approximately 300 times.
- If you need a battery replacement, contact your local distributor or the Customer Helpdesk (see below).

### ● Disposing of the device

- Follow your local government rules for proper disposal of this product.
- This product uses a lithium ion battery.



### ● Contact

Contact the Customer Helpdesk (see below) for any questions regarding the product.

### Customer Helpdesk

0120-81-2101 (toll-free)

\* When requesting for repairs, be sure to provide the Warranty Card including the date and store of purchase as well as the purchase details.

### Dedicated cosmetics



**Effectim**  
**3D Beauty Lifting Eye Cream**

Product name: Effectim The Eye Cream  
Volume: 15g

Contact the Customer Helpdesk (see above)  
for detailed information on products and purchases.  
Official website: [www.effectimbeauty.com](http://www.effectimbeauty.com)

\* Sales may be discontinued without prior notice.



## ● Product Specifications

<b>Input rating</b>	DC5V 2.0A
<b>Power consumption</b>	Approximately 2.5W (when charging)
<b>Battery</b>	Lithium ion battery
<b>Charging time</b>	Approximately 3 hours * Actual charging time will differ depending upon the charging environment.
<b>Outside dimensions</b>	Main body: Approximately W 33 x D 37 x H 142 (mm)
<b>Weight</b>	Main body: Approximately 120 g
<b>Materials</b>	Main body: ABS resin, polycarbonate, and silicon rubber Head: ABS PET resin and stainless steel Hand electrode: ABS resin (chrome-plated)
<b>Country of manufacture</b>	Japan
<b>Accessories</b>	AC adapter, USB charging cable, and User's Manual
<b>Recommended environmental temperature</b>	15°C to 30°C

## ● Warranty

- The product is guaranteed for one year from the date of purchase against failures that occur during normal use (excluding consumables and accessories).  
If the warranty period has expired, you will be charged for the shipping cost.
- If the product fails after the warranty period, we will repair it at actual cost.
- There may be a charge for repairs even during the warranty period, so please read the provisions governing free repairs carefully.
- If a failure occurs, please contact your local distributor or the Customer Helpdesk (see page 22).

## Memo

**Memo**

**Memo**